The Actualization Tolerance Values Z Generation in Globalization Era

Lathifah Sandra Devi[1]*, Triana Rejekiningsih[2], Rusnaini[3]

[1,2,3]Sebelas Maret University, Indonesia

*) Corresponding author: lathifahsandradevi@student.uns,ac,id

Abstract

The purpose of this study was to determine the results of the actualization of tolerance values that exist in Z generation in the era of globalization. Data was collected through observation, interviews and questionnaires via google form to Z Generation in Serang City, then analyzed using qualitative descriptive including data reduction, data presentation, as well as drawing conclusions and verification. The object of research in this article includes Z Generation, adolescents aged 11 to 24 years in Serang City. The results show that the actualization of tolerance values carried out by Z Generation in Serang City still has mutual respect between religious adherents, respects older people, can accept differences of opinion and ethnicity and is involved in social activities such as mutual cooperation activities, participating in religious events and social service activities. So it can be seen that the actualization of tolerance values in Z generation in the era of globalization is still carried out in real life.

Keywords: tolerance value; z generation; globalization era.

Introduction

Indonesian society which is known for its multicultural diversity makes people live in many differences. Living in diversity certainly has a problem that needs to be watched out for. Huntingtong (Yaya and Rusdiana, 2015: 104) has examined that diversity in Indonesia must be vigilant because it tends to lead to divisions and separations that have the potential to be caused by a narrow understanding of culture. Therefore, it is very necessary to have the noble values of the nation, one of which is the value of tolerance in the life of a multicultural society.

The problem of tolerance in Indonesia has not been resolved, according to news written on the pgi.or.id website, since 2010 the quality of tolerance has decreased. The high level of intolerance is marked by the still rampant social

conflict among the community, as well as problems of social harmony and social solidarity, notes the National Resilience Measurement Laboratory (Labkurtannas) of Lemhannas RI (Markus, 2020).

From the results of research conducted by PPIM UIN Jakarta, 43.88% of the total 1,859 students were categorized as intolerant. The Executive Director of PPIM UIN Syarif Hidayatullah Jakarta said that this study detailed the level of internal and external tolerance and resulted in 34.3 percent of students holding views of external intolerance. Meanwhile, internal intolerance reached 51.1 percent (JPNN.com, 2017).

Based on the cases of intolerance above, teenagers or Z Generation is very worrying. Remembering that adolescence is a transitional period that often experiences emotional instability because it is looking for identity. Z Generation is a group of teenagers who were born between 1995-2010. Generation Z has different characteristics from previous generations, the following are the characteristics of Z Generation, namely being fluent in technology (tech-savvy, web-savvy, appfriendly generation), interacting through social media with all walks of life, expressive, multitasking, quickly moving from one thought. /work to other thoughts/work (fast switcher) and happy to share (Hadion Wijoyo, 2020, p. :1-2).

Z Generation is very close to the existence of technology, modernization and globalization commonly called iGeneration or the internet generation. As a nation consisting of multi-ethnic, cultural and religious tribes, we must preserve the noble values of the nation. Z Generation who live in the midst of the convenience of this era must be able to respond well to modernization, technology and globalization, namely by preserving the noble values of the nation such as the value of tolerance.

The value of tolerance such as being open-minded, getting along with anyone, letting people have an opinion, or having other thoughts, does not interfere with the freedom of thought and belief with others. Tolerance basically gives freedom to fellow human beings, or to fellow citizens to carry out their desires or regulate their lives (FKUB, 2009, pp.: 381-382).

With some of the explanations above, this study will further discuss the actualization of Z generation tolerance values in the era of globalization. Finding out the condition of tolerance values in the field carried out by teenagers in the Z generation group in Serang City, Banten Province.

Literature Review
Tolerance Value

Value comes from the Latin (vale re) which is useful, empowered, so value is defined as something that is beneficial to others, and best according to the beliefs of a person or group (Adisusilo, 2012, p.: 56). The purpose of instilling values is to facilitate the ability to communicate in social life and increase a sense of

togetherness and cohesiveness in interacting (Rusdiyana, 2014, p.: 63).

Tolerance is an open-mindedness, getting along with anyone, letting people have an opinion, or having other thoughts, not interfering with the freedom of thought and belief with others. Tolerance basically gives freedom to fellow human beings, or to fellow for the existence of other people or other groups (Masykuri, 2001, p. 13).

The values of tolerance are an act that is instilled in oneself to always be open-minded, appreciate, understand, and allow someone to have different beliefs, both in terms of religion, culture, ethnicity, opinions, and so on that are different from self-confidence. We Tolerance values are highly emphasized in learning. Respect, brotherhood, freedom, cooperation, mutual assistance, and sharing are some of the character values contained in tolerance (Widyanto, 2019).

Z Generation

Karl Manheim has introduced the theory of generation in his book, The Problem of Generation, which states that the characters formed in a person tend to have similarities as socio-historical influences that are passed together. Then it can be grouped that the generation according to the time of birth. Generation Z is a group of generations born in the range of 1995-2010 (Gazali, 2019, p.: 3). This generation is a generation that is more skilled at using technology so that it has a tendency to digital technology such as the internet and social-networking.

The progress of the times also causes the composition of the population of each generation to change, the composition of the baby boomers group begins to decline, if it is related to the productive age and composition of the workforce, the number of groups of generations X and Y are the largest. In addition, a generation has begun to enter the workforce called Z Generation (Hadion Wijoyo, 2020, p.: 2). Research by Bencsik, Csikos, and Juhez (2016) shows the inclusion of Generation in the generation group, which can be seen in the following table:

Tabel 1. Generation difference

Year of birth	Generation name
1925-1946	Veteran Generation
1946-1960	Baby Boom Generation
1960-1980	X Generation
1980-1995	Y Generation
1995-2010	Z Generation
2010+	Alfa Generation

Z Generation has different characteristics from previous generations, here are the characteristics of Z Generation:

1. Fluent in Technology, tech-savvy, web- savvy, appfriendly generation. They are the "digital generation" who are proficient and passionate about information technology and various computer applications. They can access various information they need easily and quickly, both for the sake of education and the interests of their daily life.
2. Social. They are very intense in interacting through social media with all walks of life. They are very intense in communicating and

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interacting with all walks of life, especially with their peers through various networking sites, such as: FaceBook, Twitter, or via SMS. Through this medium, they can express what they feel and think spontaneously.

3. Expressive. They tend to be tolerant of cultural differences and really care about the environment

4. Multitasking. They are used to various activities at the same time. They can read, talk, watch, or listen to music at the same time. They want things to be done and run fast. They do not want things that are long-winded and convoluted.

5. Quickly switch from one thought/job to another (fast switcher)

6. Happy to share (Hadion Wijoyo, 2020, p.:1-2).

Globalization era

Globalization brings a new perspective on the concept of "World Without Borders" which has now become a reality and has a significant influence on cultural developments which eventually brings new changes.

Globalization is a special phenomenon in human civilization that moves continuously in global society and is part of the global human process. Another understanding of globalization as stated by Barker (2004) is that globalization is a global connection of economic, social, cultural and political which is increasingly leading in various directions throughout the world and penetrates into consciousness.

Another opinion from Tomlinson defines globalization as a reduction in distance and reduction of time in carrying out various daily activities, both physically such as traveling by air or representatively such as conveying information and images using electronic media (Tomlinson, 1999). So far, various understandings and definitions of globalization have been presented by many academics.

At least until the beginning of the 21st century, globalization described by the understanding and definitions of various globalization experts is a concept that refers to several situations or conditions, namely: (1) action at a distance, (2) time-space compression, (3) accelerating interdependence, (4) a shrinking world, (5) global integration, (6) the reordering of interregional power relations, (7) consciousness of the global condition and (8) intensification of interregional interconnectedness (Held and MacGrew 2004, 3).

Method
Setting and Participant

The subjects in this study are teenagers who are included in Z generation , namely people born in 1995-2010 located in Serang City, Banten Province. From the results of distributing questionnaires through the google form media, 19 people with different work backgrounds were found. With a list of the age of the informants as follows:

Table 2. Age Data of Resource Persons

No	Date of Birth	Amount
1	1996	2 Person
2	1997	2 Person
3	1998	3 Person

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4	1999	2 Person
5	2000	3 Person
8	2001	1 Person
7	2002	1 Person
8	2003	2 Person
9	2004	1 Person
10	2006	1 Person

Data Collection

This study uses a qualitative approach using primary and secondary data. Primary data was taken from questionnaires distributed using google form and primary data using scientific journals, books, news and government documents. The data obtained were then analyzed using qualitative descriptive using an interactive model (Miles& Huberman Model) such as data reduction, data presentation, as well as drawing conclusions and verification (Sugiyono, 2017, p.: 247). Shown in the following figure:
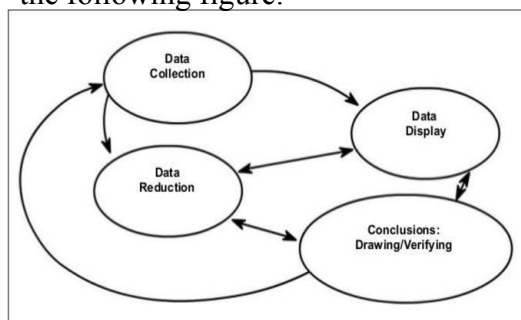

Figure 1. Interactive Analysis Model (Miles & Huberman Model)

Result and Discussion
Tolerance Values

The values of tolerance as a guide to being open-minded, respecting, understanding, and allowing someone to have different beliefs, both in terms of religion, culture, ethnicity, stance, opinion, and so on are different from beliefs (religion). So the value of tolerance must be able to understand and respect each other. Based on the reduced questionnaire data distributed through google forms, the values of tolerance carried out by Z Generation still clearly seem to help friends of different ethnicities, races and religions. helping activities in society, respecting elders, being able to hear other people's complaints, respecting the opinions of others, acknowledging differences in social life, greeting friends of different religions, making friends with people of different skin color, ethnicity, race and culture and helping in religious holidays.

Z Generation
Z Generation is identical to the generation that is attached to internet technology. Based on the results of the 2021 census from the Central Statistics Agency, Generation Z in Banten Province occupies the third highest position of approximately 2.5 million. High amount. Based on the results of a more specific Z generation research in Serang City. Generation Z is more dominant based on data from the Central Bureau of Statistics of Serang City.

Based on data obtained by Generation Z in Serang City, they have more than one social media such as Instagram accounts, whaat app, line, facebook, youtube and tiktok. Use of the application must use an internet connection. With an average internet data usage of 18 Gb per/month and 8 hours of usage a day. In addition, Generation Z also likes practical things, one of which is

being able to shop online through e-commers such as shope, tokopedia, lazada and online wallets such as funds.

The ease of technology also helps in individual and group work, cuts distant areas into close ones, and makes communication easier. This convenience has an effect on users that has an impact on a practical lifestyle. From the data obtained in terms of entertainment, generation Z in the dominant city still likes to listen to songs in English, watch movies via the internet such as using YouTube, Telegram, Netflix, VIU and Disney Hotstar. Watching using the application saves time and costs so that it is more efficient and practical.

Actualization of Z Generation Tolerance

Values in the Era of Globalization

The actualization of tolerance values carried out by Z Generation in Serang City in the era of globalization is still carrying out tolerance well, both with fellow religions, ethnicities, races and religions as well as between different groups. The actualization carried out by Z Generation is in order to maintain the noble values of culture and to realize Serang City, namely Serang Madani City, which complements each other and its application is adapted to the characteristics of modern Indonesian people who are socio-religious. Civil society is a society that has recognized, respected, and protected the basic human rights of its citizens, which became known as civil rights.

The results of the study indicate that the actualization of tolerance values carried out by Z Generation in Serang City still has mutual respect between religious adherents, respects elders, can accept differences of opinion and ethnicity is involved in social activities such as mutual cooperation activities, participating in religious events and social service activities. So it can be seen that the actualization of tolerance values in Z generation in the era of globalization is still carried out in real life.

The era of globalization brings the current of development towards modernization. Globalization has both good and bad effects. With the development of the times, in the era of globalization it must be useful for its users.

Conclusion

Generation is a group or person who has the same year of birth, age, location and historical experience or events in individuals. Z Generation is one of the existing generation names. Z Generation is known as the generation that is close to the advancement of science and technology. Z Generation, which is attached to technology, is closely related to the impact of the era of globalization.

The actualization of the values of tolerance must be preserved in a multicultural country. Because there are many differences that exist in life in society. The values of tolerance that are taught must be able

to become the noble values of the Indonesian nation.

The actualization of tolerance values in Z Generation in the era of globalization has faced major obstacles due to the negative impact of globalization. In the city of Serang, by mentioning the Civil City, it is also touched by the existence of globalization. The noble values that are preserved must be preserved by the next generation.

The actualization of the tolerance values of Z Generation in the era of globalization in Serang City still occurs among Z Generation, namely someone born between 1995 and 2010. The actualization of tolerance values carried out by Z Generation in Serang City still has mutual respect between religious adherents respecting elders, being able to accept differences of opinion and ethnicity and being involved in social activities such as mutual cooperation activities, participating in religious events and social service activities. So it can be seen that the actualization of tolerance values in Z generation in the era of globalization is still carried out in real life.

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